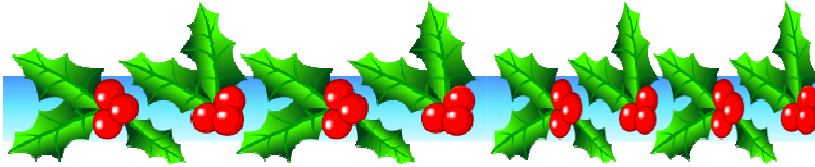




DBR IT
The business of technology

**December 2008:
Update**



THANK YOU

As we near the end of 2008, all of us here at DBR IT would like to take the opportunity to thank all of our Clients, Suppliers, and colleagues for your continued support. We hope you all have a very Merry Christmas and a Happy New Year.

Over the Christmas period DBR IT will have only skeleton staff on the following dates:

Monday 29th, Tuesday 30th, Wednesday 31st December, and Tuesday 2nd January 2009

Major Telco push

Recently Telstra and Optus have approached some of our customers with bundled Internet/Phone packages. At first glance they look like a good offer, and may or may not reduce your costs. It pays to look before you leap however, to **avoid serious disruption** to your business. Changing your ISP has implications for the flow of your email, your website availability and the complexity of managing your Internet infrastructure. If you are approached by your Telco, please discuss their proposals with us. We can make sure that all the details are taken care of ensuring any transition will be smooth. No matter what you are told, switching Internet Service Providers is not as easy as flicking a switch at a telephone exchange.

tencia™ *Unleashed*

DBR IT is pleased to announce the long-awaited TENCIA product from Arrow has been released to market.

Arrow has released the core financial modules of TENCIA (General Ledger, Cash Book, Debtors, Creditors and Stock) to new sites only at this stage.

Next month we will be releasing a Checklist and Questionnaire for all Arrow sites to assist in the transition and roll-out phase. DBR IT's first live site has commenced implementation, and the next tranche is due by the end of Calendar Q1 2009. **Tencia is here!**



Emergency

Internet Explorer 7 Vulnerability:

Microsoft have released an important update for Internet Explorer. **DBR IT urges all users** to either download and install the patch via auto-updates, or visit the Microsoft Update website:

(<http://update.microsoft.com>) and install ALL recommended updates and reboot your PC.

If you require assistance please contact DBR IT.

Seasons Greetings